



CERAGON CONNECTIVITY & NETWORK AS A SERVICE (CAAS/NAAS)

Connectivity Delivered.
Complexity Eliminated.

For **service providers, mobile operators, and mission-critical sectors** such as utilities, energy, mining, and public safety, Ceragon’s CaaS/NaaS offering provides scalable, reliable, and fully managed connectivity, with no infrastructure burden and minimal operational overhead.

TRANSFORM CONNECTIVITY INTO A MANAGED SERVICE

Access premium network infrastructure and operations via a flexible, subscription-based model.



LOW UPFRONT INVESTMENT

Avoid high CAPEX through a service-based model.



END-TO-END MANAGEMENT

Ceragon owns, builds, monitors, and maintains your network.



FLEXIBLE SLA

Connectivity performance tailored to business needs – throughput, availability, latency, and more.



RAPID TIME-TO-VALUE

Accelerated deployments without in-house complexity.

WHAT YOU NO LONGER NEED TO HANDLE

- **Design & Planning** – We take care of architecture, coverage, and performance strategy.
- **Hardware Ownership** – No need to purchase, track, or refresh network equipment.
- **Installation & Integration** – Full deployment handled by Ceragon experts.
- **Monitoring & Incident Response** – 24/7 proactive management, alerts, and resolution.
- **Upgrades & Lifecycle Management** – Continuous improvements without your involvement.
- **Spare Parts & Maintenance** – We manage failures, replacements, and service logistics.
- **Field Operations** – Onsite support included – no need to mobilize internal teams.

TECHNICAL SLA SNAPSHOT

SERVICE CAPABILITY & BENEFITS		
End-to-End Availability	99.5% (configurable up to 99.99%)	Measured monthly; excludes scheduled change windows
Latency (Edge to Core)	≤40 ms one way on protected path	Geographic variants documented per PoP
Mean Time to Respond	≤60 minutes	Continuous telemetry & AI-driven anomaly alerts
Mean Time to Restore	≤4 hours (critical)	Field dispatch included when remote restore fails
Change Management	ITIL aligned; customer approved windows	Full audit trail via customer portal & API
Visibility & Reporting	Real time dashboard + monthly KPI report	REST/JSON & SNMP interfaces for OSS/BSS integration

OPERATIONAL OUTCOMES BY INDUSTRY

- CSPs | ISPs:** Expand reach and scale operations without building infrastructure.
- Utilities & Energy:** Maintain secure, remote connectivity across distributed sites.
- Public Safety:** Ensure mission-critical uptime for field and emergency units.
- Smart Cities:** Deploy private networks that grow with your digital transformation.



WHY CERAGON

- SECURE** - Cyber-compliant solutions aligned with critical infrastructure needs
- COST-EFFECTIVE** - Lower total cost of ownership and fewer field incidents
- RELIABLE** - Proven performance in the world’s most demanding networks
- FLEXIBLE** - Customizable service packages to match your goals

WE HANDLE THE NETWORK. YOU POWER THE GROWTH.