



CERAGON REMOTE NETWORK OPERATIONS CENTER (NOC)

End-to-End Service Visibility.
Rapid, Service-Driven Response.



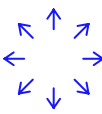
24/7 incident handling and performance assurance, without the overhead of expanding or fully managing your own NOC. Whether a complement to your internal team or fully outsourced network operations, our service is backed by a platform purpose-built for **service providers, mobile operators, and mission-critical sectors** such as utilities, energy, mining, and public safety. We provide real-time visibility, proactive fault management, and service-centric response across multi-vendor networks.

CERAGON NOC: FLEXIBLE, PROVEN, SERVICE-CENTRIC



24/7 NETWORK OPERATIONS BY EXPERTS

A global team, operating from multiple geographical locations, ensures continuity, proactive monitoring, and rapid response.



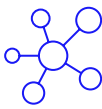
SEAMLESS EXTENSION OR FULL OUTSOURCING

Whether you need complete NOC services or targeted support for specific domains, time zones, or escalation tiers, Ceragon adapts to your operational model.



END-TO-END VISIBILITY & AI- DRIVEN INSIGHTS

Advanced analytics and real-time telemetry correlation deliver fast root cause detection, incident prioritization, and service-level awareness.



MULTI-VENDOR, MULTI-TECHNOLOGY READY

We manage complex, hybrid networks across wireless, fiber, microwave, IP/MPLS, and industrial technologies, legacy or modern.



SERVICE-CENTRIC OPERATIONS

We align with your SLAs and business priorities. Our workflows are built to resolve what matters most: service impact, not just alarm volume.

INTELLIGENT ASSURANCE PLATFORM PURPOSE-BUILT FOR CSPs AND CRITICAL INFRASTRUCTURE

CAPABILITY	HIGHLIGHTS
AI-Driven Root Cause Analysis	Combines topology, correlation, and machine learning for fast RCA
Real-Time Fault Management	Alarm suppression, grouping, and prioritization based on service impact
Performance Monitoring	KPIs/KQIs with predictive thresholds and trend-based alerting
Service Management	End-to-end SLA tracking and customer-centric dashboards
Multi-Vendor & Protocol Support	Ingests data across SNMP, syslog, TL1, CLI, REST, and more

OPERATIONAL OUTCOMES BY INDUSTRY

- CSPs | ISPs:** Reduced MTTR and alarm noise, enabling higher SLA compliance and service uptime.
- Utilities | Energy | Mining:** Improved fault localization and faster response in remote, unmanned sites.
- Public Safety:** Guaranteed 24/7 network continuity for secure, real-time communications.
- Smart Cities:** Increased availability of critical systems (traffic, surveillance, IoT) through proactive monitoring.



WHY CERAGON

- SECURE** - Cyber-compliant solutions aligned with critical infrastructure needs
- COST-EFFECTIVE** - Lower total cost of ownership and fewer field incidents
- RELIABLE** - Proven performance in the world's most demanding networks
- FLEXIBLE** - Customizable service packages to match your goals

WE HANDLE THE NETWORK. YOU POWER THE GROWTH.