



# CERAGON NETWORK MAINTENANCE & PERIODIC SERVICES

Detect Early. Act Fast.



Designed for **service providers, mobile operators, and mission-critical sectors** such as utilities, energy, mining, and public safety, these services help you maintain network reliability, extend infrastructure service life, and meet operational and regulatory expectations through structured, ongoing maintenance.

## FIELD OPERATIONS

Timely, expert on-site support is essential to prevent issues, resolve disruptions, and keep critical infrastructure running reliably.



### PREVENTIVE FIELD MAINTENANCE

#### Planned On-Site Maintenance

Prevents failures through scheduled field activities

#### Extended Equipment Lifespan

Reduces wear and defers costly replacements

#### Fewer Unplanned Interruptions

Minimizes downtime with early issue detection



### CORRECTIVE FIELD SERVICES

#### Responsive On-Site Intervention

Addresses faults, degradations, and urgent service needs

#### Performance Restoration & Recover

Restores service levels through targeted field actions

#### Data-Driven Field Execution

Enables resolution of root issues, guided by monitoring insights

## REMOTE HEALTH CHECK & AUDITS

Without regular oversight, configuration drift, silent faults, or hidden inefficiencies can go unnoticed. Regular remote checks catch issues early, ensure compliance, and reduce the need for on-site troubleshooting.

#### Proactive Network Assessment

Provides regular remote checks to detect early signs of risk

#### Compliance & Configuration Audits

Ensures networks meet policy, vendor, and security standards

#### Actionable Optimization Insights

Identifies gaps and improvement areas without the need to be onsite

## OPERATIONAL OUTCOMES BY INDUSTRY

**CSPs | ISPs:** Improved uptime and service quality through proactive and responsive network care

**Utilities | Energy | Mining:** Stable, long-life infrastructure supporting continuous field and SCADA/IoT operations

**Public Safety | Defense | Smart Cities:** Reliable, always-on networks ensuring uninterrupted mission-critical communication



### WHY CERAGON

**SECURE** - Cyber-compliant solutions aligned with critical infrastructure needs

**COST-EFFECTIVE** - Lower total cost of ownership and fewer field incidents

**RELIABLE** - Proven performance in the world's most demanding networks

**FLEXIBLE** - Customizable service packages to match your goals

WE HANDLE THE NETWORK. YOU POWER THE GROWTH.