



# CERAGON NETWORK OPERATIONS & MONITORING SERVICES

Assured Uptime. Proactive Response.

For **service providers, mobile operators, and mission-critical sectors** such as utilities, energy, mining, and public safety, our network operations & monitoring services deliver around-the-clock visibility, rapid incident response, and SLA-driven assurance.

## ACCELERATE TRANSFORMATION

Without owning complexity



### NETWORK AS A SERVICE (NaaS)/ CONNECTIVITY AS A SERVICE (CaaS)

Subscription-based access without high upfront CAPEX.  
We own, operate, and maintain the network. You simply use it.

- **No Infrastructure Ownership & Maintenance Burdens**  
No asset lifecycle risks, and no spare parts or patching headaches
- **Guaranteed Connectivity & Uptime**  
Backed by service-level commitments (e.g., availability, response time, throughput)
- **Single Point of Accountability**  
We manage the full stack: from design to operations to field response

## ENSURE NETWORK RESILIENCE

Through continuous visibility, proactive prevention, and fast, effective response

SERVICE CAPABILITY & BENEFITS	24/7 REMOTE NETWORK OPERATIONS CENTER (NOC)	FULL NETWORK OPERATIONS SERVICES
<b>Event &amp; Fault Management</b> Rapid detection and response to faults to ensure uptime	✓	✓
<b>Service Management</b> Management of service delivery and stakeholder communication	✓	✓
<b>Performance &amp; Usage Management</b> Insight into network health, capacity trends, and service utilization	✓	✓
<b>Predictive Analytics</b> Prevent failures before they impact operations	✓	✓
<b>Topology &amp; Root Cause Analysis</b> Faster outage resolution using network-wide awareness	✓	✓
<b>Change &amp; Configuration Management</b> Secure, traceable changes aligned with policy and safety standards		✓
<b>Network Design &amp; Lifecycle Management</b> Support network growth, upgrades, and asset planning		✓
<b>Field Operations</b> Onsite support for preventive maintenance and corrective services		✓

## OPERATIONAL OUTCOMES BY INDUSTRY

**CSPs | ISPs:** Optimized network performance and fast incident resolution to sustain service quality at scale

**Utilities | Energy | Mining:** Operational continuity and early fault detection across remote, high-risk, and regulated networks

**Public Safety | Defense | Smart Cities:** Uninterrupted, secure network operations that safeguard real-time, mission-critical services



### WHY CERAGON

- SECURE** - Cyber-compliant solutions aligned with critical infrastructure needs
- COST-EFFECTIVE** - Lower total cost of ownership and fewer field incidents
- RELIABLE** - Proven performance in the world’s most demanding networks
- FLEXIBLE** - Customizable service packages to match your goals

WE HANDLE THE NETWORK. YOU POWER THE GROWTH.